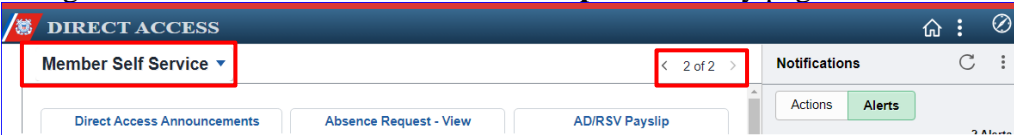
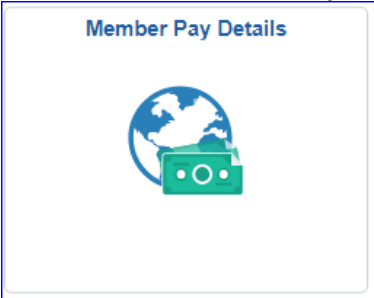
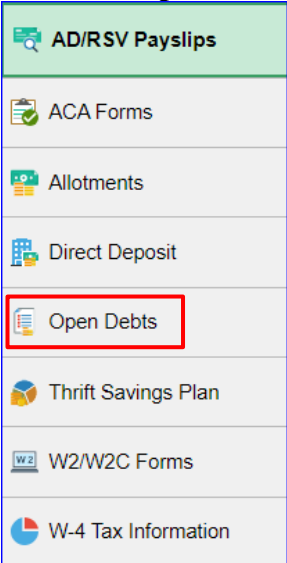


Member: Open Debts

Introduction This guide provides the procedures for viewing a list of personal current open debts collecting in Direct Access (DA).

Information If at any point you would like to pay a debt, contact PPC Customer Care directly and inform them you would like to “make a debt payment”. You will be forwarded to the financial branch for assistance.


Procedures See below.

Step	Action
1	<p>Navigate to Member Self Service via the drop-down or by page arrows.</p> 
2	<p>Click on the Member Pay Details tile.</p> 
3	<p>Select the Open Debts option.</p> 

Continued on next page

Member: Open Debts, Continued

Procedures,
continued

Step	Action																																	
4	<p>The View Open Debts and Overpayments page will display. If you currently do NOT have open debts collecting, this will display noting the most current Debt Pay Period End Date.</p> <div data-bbox="352 566 1369 779" style="border: 1px solid blue; padding: 5px;"> <p>View Open Debts and Overpayments</p> <p>Robin Hood Empl ID 1234567 Empl Record 0</p> <p>Member currently has no Debts or Overpayments recorded.</p> <p>Debt Pay Period End Date: 12/31/2024</p> </div>																																	
5	<p>If you currently have open debts collecting, the information will be display as shown below with your Total Payment Amount (Last Pay Period), if applicable, and the Total Debt Balance owed. If you want to know the Debt Reason, contact your P&A office for more details.</p> <div data-bbox="352 965 1369 1391" style="border: 1px solid blue; padding: 5px;"> <p>View my Open Debts</p> <p>Robin Hood Empl ID 1234567 Empl Record 0</p> <p>My current debt balances and payment amounts</p> <p>If you have additional questions regarding any debt(s), contact your servicing Yeoman. Or select this guide for additional information. https://www.dcms.uscg.mil/Portals/10/CG-1/PPC/GUIDES/GP/SelfService/Member/Self%20Service%20-%20View%20My%20Debts.pdf</p> <p>Debt Pay Period End Date: 12/31/2024</p> <p>Open Debts</p> <table border="1" data-bbox="360 1205 1361 1335"> <thead> <tr> <th>Debt Type</th> <th>Description</th> <th>Instance</th> <th>Debt Amount</th> <th>Begin Date</th> <th>End Date</th> <th>Payment Amount (Last Pay Period)</th> <th>Total Collected</th> <th>Payment Balance</th> <th>Debt Reason</th> <th>Comments</th> </tr> </thead> <tbody> <tr> <td>ADVANCE PYBK</td> <td>Liquidation of Advance</td> <td>5</td> <td>\$312.50</td> <td>01/01/2024</td> <td></td> <td>\$156.25</td> <td>\$0.00</td> <td>\$3,750.00</td> <td>Pay</td> <td></td> </tr> <tr> <td>MA LOAN</td> <td>Mutual Assistance Loan</td> <td>4</td> <td>\$169.24</td> <td>05/01/2022</td> <td>07/31/2025</td> <td>\$84.62</td> <td>\$0.00</td> <td>\$0.00</td> <td></td> <td></td> </tr> </tbody> </table> <div data-bbox="655 1339 1027 1384" style="border: 1px solid red; padding: 2px; margin-top: 5px;"> <p>Total Payment Amount (Last Pay Period): \$240.87</p> <p>Total Debt Balance: \$3,750.00</p> </div> </div>	Debt Type	Description	Instance	Debt Amount	Begin Date	End Date	Payment Amount (Last Pay Period)	Total Collected	Payment Balance	Debt Reason	Comments	ADVANCE PYBK	Liquidation of Advance	5	\$312.50	01/01/2024		\$156.25	\$0.00	\$3,750.00	Pay		MA LOAN	Mutual Assistance Loan	4	\$169.24	05/01/2022	07/31/2025	\$84.62	\$0.00	\$0.00		
Debt Type	Description	Instance	Debt Amount	Begin Date	End Date	Payment Amount (Last Pay Period)	Total Collected	Payment Balance	Debt Reason	Comments																								
ADVANCE PYBK	Liquidation of Advance	5	\$312.50	01/01/2024		\$156.25	\$0.00	\$3,750.00	Pay																									
MA LOAN	Mutual Assistance Loan	4	\$169.24	05/01/2022	07/31/2025	\$84.62	\$0.00	\$0.00																										
6	<p>Click the Home icon to return to the main DA home page.</p> <div data-bbox="352 1462 531 1518" style="border: 1px solid red; padding: 2px; display: inline-block;">  Home </div>																																	